



## Over Surgery News

### Dr Amure and Dr Waters – Retirement

Both Dr Waters and Dr Amure appreciated the good wishes for a happy retirement received from a large number of patients. They were also very moved by and appreciative of the gratitude expressed by patients to both of them for the care that they had provided over many years of service to the people of Over and surrounding villages.

Several patients have expressed disappointment that the surgery did not organise a collection from patients to mark the doctors' retirement. We agree that this would be a good thing to do, and so will be putting a collection box in the surgery reception.

### Pharmacy Vacancy

We are urgently looking to recruit a temporary counter assistant in the Pharmacy. Working hours are negotiable. For an informal discussion or to obtain more details, please come in to the Pharmacy or telephone 01954 233457 and ask to speak to Annett Handford.

### Online Appointment Booking & Cancellation

All of our routine GP Appointments are available to be booked and if necessary cancelled online. This is our preferred method for you to make routine GP appointments. For security & confidentiality reasons you must come into the surgery to sign up for the service (SystmOnline) – but please note that if you order your repeat medication online then you already have access to Appointment Booking.

Once you're signed up, you can access the online service from any computer via our website [www.oversurgery.nhs.uk](http://www.oversurgery.nhs.uk), or by downloading the SystmOnline app to your Android or Apple smartphone.

### Patient Donations to our Equipment Fund

We have cause once again to express our thanks for the generosity of our patients. A recent donation from a patient who has moved away from the area will allow us to purchase a 24 hours ambulatory blood pressure (BP) monitor. This equipment can be very useful in some cases as it provides an "over-time" record of a patients BP, and without the risk that "white-coat syndrome" occurring in the surgery setting leads to an artificially high reading.

Our thanks go to this most generous patient.

### Mobile Phone Numbers

We're doing our best to get hold of mobile phone numbers for as many patients as possible, to allow us to more easily able to communicate with you. Right now we have mobile numbers recorded for just under half our patients. If you're happy to provide a mobile number and you're registered for SystmOnline you can use the website to let us know what it is – go to <http://www.oversurgery.nhs.uk/change-your-contact-details.53030.htm> – or please let us know the next time you're in the surgery.