

Swavesey Surgery News

Website address : www.swavesey surgery.nhs.uk

You can use our website to; register as a new patient, find our opening times, order repeat medications, book doctors' appointments, and much more.....



Swavesey Surgery, in conjunction with their Patient Reference Group, have recently conducted an annual patient survey. The results from the survey outlined that some patients are unaware of what the surgery can offer, or where to find the information.

- We have a Swavesey Surgery leaflet/booklet which can be found in the waiting areas in the reception and dispensary
- Information can also be found on the Swavesey Surgery website – www.swavesey surgery.nhs.uk

Our surgery and dispensary opening hours are:

Monday	08.00 – 13.00	Closed for lunch	14.00 – 17.00
Tuesday	08.00 – 13.00	daily	14.00 – 18.00
Wednesday	08.00 – 13.00	13.00 – 14.00	14.00 – 18.00
Thursday	08.00 – 13.00		14.00 – 17.00
Friday	08.00 – 13.00		14.00 – 16.00

Early Bird Clinic: Tuesdays– 07.00 – 08.00

If you have an urgent medical problem when the surgery is closed at lunchtime between 1-2pm or before 6pm please call: 0792 8855 767.

After 6pm and at weekends you can contact the Out of Hours Service on: 01223 446995.



We have also been asked why certain patients cannot use our dispensary to collect their medication?

Answer: Unfortunately this is not our choice. We are governed by where you live; if you live within 1 mile of another pharmacy then we are not allowed to dispense to you.



Patient Reference Group

We would like to say a big 'thank you' to the members of our Patient Reference Group for their valued opinions and their ongoing support.

Please let us know if you would like to become a member, or virtual member, of the Patient Group. We meet for an hour 4-5 times a year to discuss what is happening at the surgery and how we can improve our service.

We are a friendly group, no previous knowledge or experience is necessary, only the desire to be a part of shaping your surgery!